



## Charlotte's Weddings & More Refund & Return Policy

Special Orders: Any item that has to be special ordered in our store has a 24-hour cancellation policy. If the order has been placed and it's within the 24-hour window, we still need confirmation from the manufacturer that the item can be cancelled. If the item has to be pulled from the designers stock due to time sensitivity then no cancellations will be accepted once the order has been placed.

Off the Rack Purchases: Any item that is purchased and taken from the store is not eligible for any returns or refunds. You are purchasing the item "as is" and the store will not fix or reimburse you for any damages to the product before the purchase or any defaults with the item once it leaves the store after the purchase.

**NO REFUNDS WILL BE ISSUED AT ANY TIME  
ONLY STORE CREDIT**